



Website: <http://www.firepopper.com>

Email: info@firepopper.com

Phone: 082 731 4829

Fire Popper™ Return and Refund Policy

Thanks for shopping with Fire Popper™.

We do not accept returns or exchanges unless the item you purchased is defective. If you receive a defective item, please contact us at info@firepopper.com with details of the product and the defect. You can send the item you consider defective to:

**15 Meath Street
Kenmare
Krugersdorp
1739**

Returns

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to a refund or a replacement as a result of the defect. If you are entitled to a replacement or refund, we will replace the product or refund the purchase price. Your item must be in the original packaging and needs to have the receipt or proof of purchase.

Refunds

Refunds is only permitted when replacement items are not available or if we deem it fit to do so.

If your refund is approved, we will initiate a refund to you via electronic bank transfer (EFT).

You will receive the credit within a certain amount of days, depending on your bank policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions on how to return your item to us, contact us.